

भाग 6 (क)
नगरपालिकाओं संबंधी विज्ञप्तियां आदि।

स्वायत्त शासन विभाग, राजस्थान, जयपुर

आदेश

जयपुर, मार्च 28, 2018

संख्या प.15(च)/एफएफसी/डीएलबी/18/8140 :- 14वें वित्त आयोग की जनरल परमफोरमेंस ग्रांट के संबंध में प्रस्तुत की गई बाध्यकारी सिफारिश 9.75 के अनुसरण में राज्य की समस्त नगरपालिकाओं द्वारा मूलभूत सेवाओं के लिए सेवा स्तरीय बैंच मार्को का निर्धारण करना एवं उनको प्रकाशित करना अनिवार्य किया गया है।

उपरोक्तानुसार राज्य में स्थित 191 नगर निकायों द्वारा ठोस कचरा प्रबन्धन, स्ट्रोमवाटर ड्रेनेज एवं सिवरेज एण्ड सेनीटेशन के संबंध में सर्विस लेवल बैंच मार्क की वर्तमान स्थिति तथा वर्ष 2018-19 के लिए लक्ष्य निर्धारित किए गए हैं। इसी प्रकार राज्य में स्थित समस्त 191 नगरीय निकाय क्षेत्रों के लिए वाटर सप्लाई से संबंधित बैंच मार्कस (वर्तमान स्थिति एवं वर्ष 2018-19 लक्ष्य निर्धारण) का निर्धारण जनस्वास्थ्य अभियान्त्रिकी विभाग द्वारा किया गया है।

अतः राज्य सरकार नगरपालिका अधिनियम, 2009 की धारा 45, 46 एवं 337 के अन्तर्गत प्रदत्त शक्तियों का प्रयोग करते हुए उक्त सर्विस लेवल बैंच मार्क को एतद् द्वारा अधिसूचित करती है।

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Alwar	raj	Sanjay Sharma	Townhall alwar 301001	0144-2701364, 2700730	alwar.jaipur@gmail.com													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges		
Benchmarks	100%		135 lpcd	100%		20%		24 hours		100%		80%		100%		90%		
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.00	75.00	106	110	36.00	60.00	18.90	18.00	1.00	1.00	100.00	100.00	84.00	85.00	16.00	20.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.73	100	20.86	30	16.55	20	66.20	70	100	100	0	0	92.91	95	82.64	90	48.61	75
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	24.20	50	94.80	98	0	0	0	0	0	0	95.48	98	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
Benchmarks	100%				0													
	Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19											
	14.96		25		30		20											

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
KHERLI		raj	Mahesh chand jain				NAGARPALIKA KHERLI 321606				01492-280444, 01492-281655				kherli.jaipur@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.00	68.00	55	70	8.50	10.00	21.00	20.00	1.00	1.00	100.00	100.00	82.00	85.00	16.00	20.00	80.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.90	80.00	0	0	0	0	0	0	0	0	0	0	81.81	84.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	75.03	78.00	98.90	99.40	0	0	0	0	0	0	83.84	86.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	38.78				41.00				02				02					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Rajgarh (alwar)	raj	SH.Sumer Singh Meena	Nagar Palica Rajgarh	01464-220041	rajgarh.jaipur@gmail.com													
Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	76.50	78.00	50	70	9.00	20.00	20.80	20.00	1.00	1.00	100.00	100.00	83.00	85.00	10.00	15.00	87.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%										
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	100	100	98.78	99.0	0	0	0	0	0	0	100	100	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network			Incidence of water logging/ flooding														
Benchmarks	100%			0														
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19												
	15.56	20	1	1														

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.				Email id.							
Khairthal	Raj.	Mr. Rahul Kumar Agrawal	Nagarpalika Khairthal(Alwar) 301404				01460-222033				khaerthal.jaipur@gmail.com							
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.50	74.00	58	60	66.00	70.00	26.50	25.00	1.50	2.00	100.00	100.00	83.00	85.00	21.00	25.00	87.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.61	98.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	66.54	75.00	99.89	100	0	0	0	0	100	100	0	0	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	6.44				7.5				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Tijara (alwar)	raj	MR. Mukesh Kumar Sharma				Near police station tijara				01469-262032 9887885173				tijara.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.00	75.00	70	70	67.00	70.00	26.50	25.00	4.00	4.00	100.00	100.00	82.50	85.00	19.50	20.00	80.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85.84	100	0	0	0	0	0	0	0	0	0	0	94.73	95.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	92.44	95	0	0	0	0	0	0	98.00	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	74.28				75				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Behror		raj	Manisha Yadav				New bus stand behror				01494-220090				behror.jaipur@gmail.com				
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19	
72.00		75.00		70		70		47.00		50.00		26.50		25.00		1.25		1.50	
100.00		100.00		82.50		85.00		12.00		15.00		80.00		91.50					
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19	
100		100		0		0		0		0		0		0		0		0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19	
24.78		100		99.60		100		0		0		0		0		76.60		100	
0		0		0		0		0		0		0		0		0		0	
Storm Water Drainage Indicators																			
Coverage of storm water drainage network		Incidence of water logging/ flooding																	
Benchmarks		0																	
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19													
16.30		20		0		0													

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
Bhiwadi (alwar)	raj	Shiv Bhagwan Gathala	U.I.T. Sector 1 bhiwadi Municipal Council Bhiwadi, 301019	01493-204027 09460875765	bhiwadi.nagarpalika@gmail.com				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%
	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19
	78.20 80.00	70 75	52.00 60.00	25.75 22.00	1.00 1.00	70.00 70.00	82.50 85.00	31.00 32.00	86.00 91.50
Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%
	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19
	100 100	27.71 100	99.53 100	49.76 70	0 25	34.88 60	96 100	0 0	0 0
Solid Waste Management Indicators									
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges	
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%	
	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	
	25.04 50	96.42 100	0 25	0 20	0 50	68.88 75	0 25	0 25	
Storm Water Drainage Indicators									
	Coverage of storm water drainage network			Incidence of water logging/ flooding					
Benchmarks	100%			0					
	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19	Current 2017-18 Targets 2018-19			
	19.42 50	50 50	50 50	2 2	2 2	0 0			

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
<u>Bharatpur</u>	<u>raj</u>	<u>Mr. Shiv Charan Meena</u>	<u>Mathuragate 321001</u>	<u>05644-222170</u>	<u>bharatpur.jaipur@gmail.com</u>													
Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	60.00	65.00	100	110	54.00	65.00	31.50	25.00	1.00	1.00	78.00	85.00	81.50	85.00	12.50	15.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.81	96.00	0	0	0	0	0	0	0	0	95.73	96	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%										
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	54.03	90.00	76.74	92.00	0	0	0	0	0	0	98.80	99	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
Benchmarks	100%				0													
	Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19											
	43.33		44		18		17											

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Bayana		raj	Yogesh Kumar Pipl				Municipal board bayana 321401				05648-223221				bayana.nagarpalika@gmail.com				
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		54.20	55.00	68	70	40.00	42.00	31.00	28.00	1.50	1.50	100.00	100.00	81.00	85.00	11.00	15.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewerage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		100	100	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		98.88	99.50	97.97	99	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																			
		Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks		100%						0											
		Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
		25.15			33.50			1			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Deeg	Raj	Shyam Lal Jagid				321203				05641-220027				deeg.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	52.25	55.00	47	60	12.00	15.00	20.00	19.00	1.00	1.00	38.00	40.00	82.50	85.00	12.00	15.00	76.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.26	93	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	60.53	100	99	99.50	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	57				63				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Nadbai		raj	Ravindra Singh				Nagar Palika nadbai (bharatpur)				05643-276696				nadbai.jaipur@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	58.50	60.00	56	70	41.00	42.00	32.00	30.00	1.50	1.50	56.00	60.00	83.00	85.00	8.00	10.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	78.7	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	93.58				95				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Kaman		raj	Ravinder Singh				Nagar Palika Kaman				05640--250008				kaman .jaipur@gmail.com				
Water Supply Indicators																			
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		72.50	75.00	46	55	13.75	15.00	20.00	19.00	0.50	1.00	50.00	60.00	82.50	85.00	15.00	18.00	79.50	91.50
Sewage Management (Sewerage and Sanitation)																			
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%			
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		80.60	100	0	0	0	0	0	0	0	0	0	0	93.67	96	0	0	0	0
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%			
		Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
		100	100	100	100	0	0	0	0	0	0	93.93	96	0	0	0	0	0	0
Storm Water Drainage Indicators																			
		Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks		100%						0											
		Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
		48			49			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Weir		Raj	P.S.Gurjar				Municipal Board Weir 321408				05463-272237				bair.jaipur@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	53.00	54.00	60	62	30.00	31.00	29.40	28.00	1.00	1.00	100.00	100.00	82.00	85.00	9.00	10.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	95.06	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.39	95	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	23.58				30				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
<u>Kumher</u>	<u>raj</u>	<u>Sunil dutt Chaturvedi</u>				<u>Nagar palika kumher 321201</u>				<u>05644-240540</u>				<u>kumher.jaipur@gmail.com</u>				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	41.00	45.00	37	40	13.00	15.00	29.00	28.00	1.00	1.00	35.00	36.00	83.00	85.00	9.00	10.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.83	85.88	0	0	0	0	0	0	0	0	0	0	84.66	94.99	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.63	100	57.69	94.28	0	0	0	0	0	0	68.75	92.88	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	62.5				95.01				4				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB		State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.								
Bhusawar		Raj	Mr. Prakash Dudi				Nagarpalika, Bhusawar Dist. Bhartpur- 321406				05643-270867				bhusawar.jaipur@gmail.com								
Water Supply Indicators																							
Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges							
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%					
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19					
52.00		55.00		58		65		31.50		33.00		30.50		28.00		1.50		1.50					
100.00		100.00		83.00		85.00		10.00		15.00		88.00		91.50									
Sewage Management (Sewerage and Sanitation)																							
Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges							
Benchmarks		100%		100%		100%		100%		20%		80%		100%		90%							
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19					
86.18		100		0		0		0		0		0		0		90.83		92					
0		0		0		0		0		0		90.83		92		0		0					
Solid Waste Management Indicators																							
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%							
Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19					
60.15		90.00		96.91		100		0		0		0		0		94.74		97					
0		0		0		0		0		0		94.74		97		0		0					
Storm Water Drainage Indicators																							
Coverage of storm water drainage network						Incidence of water logging/ flooding																	
Benchmarks						100%						0											
Current 2017-18						Targets 2018-19						Current 2017-18						Targets 2018-19					
18.96						24.00						0						0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Nagar	raj	Narshi Lal Meena	Nagar palika nagar 321205	056410-242062	nagarulb.jaipur@gmail.com													
Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	52.30	55.00	45	60	11.00	15.00	20.00	19.00	1.00	1.00	14.00	15.00	82.00	85.00	8.00	10.00	82.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.81	100	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%										
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	84.66	90.0	97.85	98	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
Benchmarks	100%				0													
	Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19											
	65.11		67		0		0											

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Dausa	raj	Dilip Kumar Sharma						Dausa 3033033				01427-220054		dausa.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	58.50	62.00	43	70	11.50	15.00	20.00	18.00	0.33	0.50	66.00	70.00	83.00	85.00	22.00	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.45	100.00	0	0	0	0	0	0	0	0	0	0	78.81	79.50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.07	80.00	98.47	99.00	0	0	0	0	0	0	80.37	85.00	0	0	0	50.00		
Storm Water Drainage Indicators⁷⁵																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	13.73			15.00			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Bandikui	raj	Pankaj Kumar Mangal	Municipality of bandikui, baswa road 303313				01420-222052		bandikui.jaipur@gmail.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.00	70.00	48	70	68.00	68.00	20.00	18.00	0.33	0.75	65.00	65.00	81.25	85.00	11.00	15.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96	100	0	0	0	0	0	0	0	0	0	0	77.50	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.78	75	97.44	98	0	70	0	70.06	0	0	72.78	80	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	14				57				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Lalsot	raj	Surendra Kumar Meena						Municipality board lalsot 303503				01431-260714		lalsot.jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	70.00	70	80	25.50	28.00	20.00	18.00	1.00	1.00	93.00	93.00	83.00	85.00	13.00	15.00	87.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.74	100	0	0	0	0	0	0	0	0	0	0	92.73	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.48	100	99.06	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	11.40				13				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.				Email id.							
Dholpur	raj	Shashikant Sharma	Commissioner municipal council dholpur				05642-220888				dholpur.jaipur@gmail.com							
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	56.00	65.00	95	100	76.00	80.00	29.00	25.00	3.00	3.00	94.00	95.00	83.00	85.00	8.00	10.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.89	100	4.48	60	15.63	60	0	0	0	0	0	0	100	100	0	0	0	20
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.11	90	96.67	99	0	05	0	05	0	0	100	100	0	15	0	15		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	26.56				40				8				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Bari	raj	Kingpal Singh	Np bari 328021				05647-274530		bari.jaipur@yahoo.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	49.00	50.00	82	85	68.00	70.00	29.50	28.00	3.00	3.00	74.00	80.00	82.00	85.00	13.50	15.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.74	100	98.88	100	1.42	20	0	0	0.35	20	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	100			100			2			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Rajakhera	Raj.	Banwari Lal Meena	Rajakhera 328025	05642-233202	rajakhera.jaipur@yahoo.com lsg.cmo.rjk_rj@nic.in													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	48.50	50.00	73	76	69.00	70.00	30.00	28.00	3.00	3.00	50.00	50.00	82.00	85.00	9.00	10.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewerage network services		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewerage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	100	100	100	100	0	0	0	0	0	0	100	100	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
Benchmarks	100%				0													
	Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19											
	22.5		24		1		0											

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Sambhar lake	raj	Navratan Sharma				Municipal board sambhar lake 303604				01425228245				sambhar_jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.50	71.00	55	60	17.00	20.00	20.95	20.00	0.50	0.75	100.00	100.00	83.00	85.00	12.00	15.00	74.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	96.39	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	96.32	98.00	0	0	0	0	0	0	96.47	98.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	18.28				20.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code						Phone & Fax nos.				Email id.					
Chaksu	raj	Mukesh Kumar	Tonk road N.H. 12 chaksu 303901						01429-243637				chaksuulb.jaipur@gmail.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	77.00	65	70	13.00	15.00	20.50	20.00	1.00	1.00	100.00	100.00	84.00	85.00	25.00	30.00	67.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	90.59	91	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.64	100	93.13	94	0	0	0	0	0	0	95.41	96	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	47.61			48			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Kotputli jaipur	raj	Raghav Singh Meena	Municipal board kotputli 303108				01421-222010		kotputliulbi.jaipur@yahoo.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.50	75.00	55	60	50.00	52.00	20.00	20.00	1.00	1.00	100.00	100.00	83.50	85.00	22.00	25.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.84	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.50	70	97.03	99	0	0	0	0	0	0	93.22	95.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	8.03			20			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Chomu	raj	Salim Khan	Municipal board, Chomu, 303702				01423-220036		chomu.jaipur@yahoo.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	57	60	50.00	60.00	20.00	20.00	1.00	1.50	56.00	60.00	84.00	85.00	19.00	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.75	100	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	17.60			20			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Phulera	raj	Mahima Dangi	Nagar Palika Phulera				01425-244024		fulera.jaipur@yahoo.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	62.00	65.00	50	55	17.00	20.00	20.70	20.00	0.50	0.75	60.00	65.00	83.50	85.00	12.50	15.00	77.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	87.27	90	0	0	0	0	0	0	0	0	0	0	90.67	910	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.56	75	97.82	98	0	0	0	0	0	0	87.08	91	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	8.69				10				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Jobner	raj	Manees Soni				Nagar Palika jobner 303328				01425-254024		jobner.jaipur@yahoo.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.00	82.00	67	70	17.00	20.00	20.50	20.00	1.00	1.00	55.00	60.00	83.50	85.00	21.00	22.00	83.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.17	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.87	95	81.91	95	0	0	0	0	0	0	93.33	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	12.00				25.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Kishangarh renwal	raj	Hari Narayan Yadav	Municipal board of kishangarh renwal				01424-220014		kishangarh.jaipur@yahoo.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	76.00	50	60	17.00	20.00	20.70	20.00	0.50	0.75	58.00	60.00	84.00	85.00	31.00	32.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.65	100	0	0	0	0	0	0	0	0	0	0	93.84	96	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.43	69.00	90.08	93.00	0	0	0	0	0	0	95.76	97	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	18.53				28.00				5.00				4.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code						Phone & Fax nos.		Email id.		
Shahpura (jaipur)	Raj	Fateh singh meena						N.P. Shahpura 303103						01422-222066		shahpura.jaipur@gmail.com		
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	60	70	43.00	48.00	25.75	25.00	1.00	1.00	78.00	80.00	83.50	85.00	16.00	20.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	55.57	58	0	0	0	0	0	0	0	0	0	0	79.23	82	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.48	75	89.00	92	0	0	0	0	0	0	81.81	84	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	41.37				44				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Virat nagar	Raj	Mr. Arun Kumar Sharma				Nagar Palika virat nagar Jaipur				01422-243929		viratnagar.jaipur@yahoo.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.50	77.00	66	70	48.00	50.00	25.75	25.00	1.00	1.00	66.00	70.00	83.00	85.00	16.00	20.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	54.00	56.00	0	0	0	0	0	0	0	0	0	0	84.82	86.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	7.52	9.00	93.09	97.00	0	0	0	0	0	0	86.74	88	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	45.14				48.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code						Phone & Fax nos.				Email id.					
Bagru	raj	Hema Ram Choudhary	Municipal board Bagru						0141-2865360				bagruulb.jaipur@gmail.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	64.00	65.00	50	55	54.00	55.00	20.70	20.00	1.00	1.00	68.00	70.00	83.50	85.00	21.00	22.00	70.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	56.24	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	86.66	88	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	27.77			30			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
<u>Jhunjhunu</u>	<u>raj</u>	<u>Vinay Pal</u>				<u>Municipal council jhunjhunu 333001</u>				<u>01592-231469</u>		<u>jhunjhunu.jaipur@gmail.com</u>						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.00	80.00	100	110	15.00	50.00	26.00	22.00	1.00	1.00	58.00	60.00	84.00	85.00	14.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.91	100	100	100	0	0	0	0	0	0	98.53	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	3.88				5				4				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nawalgarh	Raj	Smt.Anita Khichar						Municipal board navalgarh, distt. Jhunjhunu 333042				01594-222040		navalgarh.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.00	77.00	90	100	55.00	56.00	20.00	20.00	1.00	1.00	35.00	40.00	83.00	85.00	16.00	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.06	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.25	85	98.61	99	0	0	0	0	0	0	92.29	96.80	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	32.93				54.10				10				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Chirawa	Raj	Sarita	municipal board chirawa 333026				01596-220430		nagarpalika.chirawa@gmail.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.60	78.00	90	95	34.00	37.00	20.00	18.00	1.00	1.00	100.00	100.00	83.00	85.00	13.50	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	94.96	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	86.24	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	13.33			15			18			10								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Bissau	Raj	Rakesh Kumar	Municipal board Bisau 331027				01595-264210		bisau.jaipur@gmail.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	61.50	62.00	80	90	12.50	15.00	19.00	18.00	1.20	1.20	23.00	50.00	83.50	85.00	17.50	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.38	100	0	0	0	0	0	0	0	0	0	0	94.44	96	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.48	100	93	95	0	0	0	0	0	0	94.44	96	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	49.71				55				3				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.	Email id.										
Baggar	Raj	Shubham Kumar Gupta	Municipal board baggar				01532-221434	baggar.jaipur@yahoo.com										
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.70	80.00	85	95	36.00	40.00	20.00	18.00	2.00	2.00	100.00	100.00	83.00	85.00	11.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	100	100	96.77	98	0	0	0	0	0	0	100	100	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	10.93				12				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Khetri	Raj	Purshotam Awesthi				Municipal Board Khetri				01593-234455		khetri.jaipur@yahoo.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.25	78.00	60	70	11.50	15.00	26.65	25.00	0.33	0.75	100.00	100.00	83.00	85.00	11.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.68	100	100	100	0	0	0	0	0	0	98.85	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	20			25			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Mandawa	Raj	Bharat Kumar				Municipal board mandawa pin 333704				01592-223136		mandawa.jaipur@gmail.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.25	80.00	80	90	54.00	64.80	19.00	18.00	2.00	2.00	35.00	50.00	83.50	85.00	11.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.23	100.00	0	0	0	0	0	0	0	0	0	0	88.40	91.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	87.08	90.0	91.83	93.00	0	0	0	0	0	0	91.48	92.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	16.66				18.00				6				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Mukundgarh	Raj	Sr. Bharat Kumar Hartiwal	Nagar Palika mukundgarh 333705	01594-252327	mukundgarh.jaipur@yahoo.co.in													
Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply- related charges									
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.30	82.00	90	100	25.00	26.00	20.00	20.00	1.00	1.00	37.00	40.00	83.00	85.00	20.00	22.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.54	94.5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%										
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.61	98	91.29	98	0	0	0	0	0	0	90.37	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network				Incidence of water logging/ flooding													
Benchmarks	100%				0													
	Current 2017-18		Targets 2018-19		Current 2017-18		Targets 2018-19											
	3		4		2		0											

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code						Phone & Fax nos.				Email id.					
Pilani	raj	Sarita badsara	Nagar Palika Pilani Ward No. 05 - 333031						01596-242129				pilani.jaipur@gmail.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.50	78.00	100	110	74.00	75.00	20.00	18.00	1.00	1.00	37.00	40.00	84.00	85.00	11.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.98	90.00	0	0	0	0	0	0	0	0	0	0	95.16	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	96.10	100	0	0	0	0	0	0	95	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	11.19				13				5				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.				Email id.							
Vidhya Vihar	Raj.	Smt. Abhilash singh	Bus stand, vidya vihar pilani				0159242269				vidhyavihar@gmail.com							
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.35	78.00	85	93	80.00	82.00	20.00	18.00	1.00	1.00	70.00	70.00	83.00	85.00	33.50	35.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	87.5	88	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	90.90	91	0	0	0	0	0	0	87.5	88	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	25.14				26				4				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code						Phone & Fax nos.				Email id.					
Surajgarh	Raj.	Suresh Kumar Verma	Nagarpalika Surajgarh 333029						01596237463				surajgarh.jaipur@yahoo.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.55	75.00	90	93	75.00	76.00	19.00	18.00	1.00	1.00	23.00	30.00	84.00	85.00	11.00	15.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.39	85	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	90.13	92	0	0	0	0	0	0	98.27	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	11.39			13			6			5								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Udaipurwati	Raj.	Anita Khicher						Municipal Board Udaipurwati 333307				01594 232441		udaipurwati.jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.50	82.00	65	80	9.50	15.00	26.80	26.00	1.00	1.00	91.00	93.00	84.00	85.00	10.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.05	100.00	0	0	0	0	0	0	0	0	0	0	68.00	80.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100.00	98.90	100.00	0	0	0	0	0	0	77.01	80.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	38.83			60.00			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
SIKAR	Raj.	Sarwan kumar Vishnoi						MOUNCIPAL COUNCIL SIKAR salasar bus stand 332001				01572-270422		sikarulb.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.00	83.00	120	135	56.00	70.00	24.50	22.00	1.25	1.25	95.00	96.00	84.00	85.00	13.50	15.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.86	100	0.0	30	0.0	100	0.0	100	0.0	100	0.0	10	0.0	50	0.0	40	0.0	10
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	57.92	80	97.93	99	0.0	30	0.0	10	0.0	30	74.95	80	10.38	25	0.98	20		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	30.95				35				78				70					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Fatehpur	Raj	Navaneet Kumar						Municipal Board Fatehpur 332301				01571-230052		fatehpur.jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.50	80.00	95	100	62.00	65.00	26.40	25.00	1.25	1.25	22.00	25.00	83.00	85.00	17.00	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100.00	100.00	21.96	60.00	0.00	20.00	0.00	20.00	0.00	20.00	0.00	10.00	73.80	80.00	0.00	0.00	0.00	10.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.22	100.00	96.49	100.00	0.00	30.00	0.00	10.00	0.00	40.00	93.86	100.00	0.00	0.00	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	19.27				20.00				18.00				0.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Laxmangarh	Raj	Priyanka Budaniya						Municipal BOard Laxmangarh Dist-sikar 332311				9414445156		laxmangarh.jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.50	80.00	95	100	53.00	55.00	26.65	25.00	1.00	1.00	32.00	35.00	83.00	85.00	18.00	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	89.47	95.0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.55	95.0	92.85	96.0	0	0	0	0	0	0	93.12	96.0	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	19.79				25.0				16				12					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Ramgarh Shekhawati	Raj	Sita Ram						By Pass Road Ramgarh She. Dist-sikar 331024				01571-240246		ramgarh.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	80.00	90	100	23.50	28.20	20.00	18.00	1.00	1.00	14.00	20.00	83.50	85.00	13.00	15.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	96.39	98.08	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	95.08	97.50	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	13.33				17.80				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sri Madhopur	Raj	Manohar Lal Jat						Shrimadhapur Distt Sikar 332715				01575-250016		shrimadhapur.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.20	75.00	60	70	12.00	15.00	22.80	20.00	1.00	1.00	50.00	50.00	83.00	85.00	15.00	16.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.06	100	0	0	0	0	0	0	0	0	0	0	97.64	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.79	98.0	98.11	98.50	0	0	0	0	0	0	97.33	97.50	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	55.55				56.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Neem ka Thana	Raj	Mr. Vishal Yadav						Nagarpalika Neem ka Thana-332713				01574-230035		neemkathana.jaipur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	80.00	53	70	78.00	80.00	20.00	18.00	1.00	1.00	69.00	70.00	84.00	85.00	11.00	15.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.56	99	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.43	80	96.45	97.50	0	0	0	0	0	0	89.58	91	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	19.49				21				4				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Khandela	Raj	Priyanka Budania						Municipal Board Khandela, 332709				01575-260029		khandela.ulb@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.30	80.00	55	60	17.50	20.00	26.75	25.00	0.50	0.75	100.00	100.00	83.00	85.00	11.00	15.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	62.00	63	0	0	0	0	0	0	0	0	0	0	86.11	87	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	87	88	0	0	0	0	0	0	87.00	88	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	8				9				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Losal	Raj	Rohit Kumar Meel						Municipal Board Losal-332025				01577-275321 fax-272775		nagarपालicalosal@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.50	80.00	80	95	24.00	28.80	26.20	25.00	1.50	1.50	60.00	60.00	83.00	85.00	18.50	20.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.09	99.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.84	80	93.67	95	0	0	0	0	0	0	85	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	13.09				15				7				6					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Reengus	Raj	Devilal Bochiya						Municipal Board, Reengus				01575-224854		ringas.jaipur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	80.00	90	100	25.00	30.00	26.75	25.00	1.00	1.00	96.00	100.00	83.50	85.00	13.50	15.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.95	100.00	0	0	0	0	0	0	0	0	0	0	94.73	96.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.00	100.00	100.00	100.00	0	0	0	0	0	0	97.62	99.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	40.31				45.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Ajmer	Raj.	Sh.Himanshu Gupta						P.r.marg ajmer 305001				0145-2429953		ajmermc@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.00	85.00	135	150	40.00	60.00	21.50	20.00	0.75	1.00	79.00	80.00	84.00	85.00	40.00	42.00	87.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	15.16	25	11.38	20	50.06	73	98.91	99.40	0	20	91.00	95	0	40	0	40
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	60.56	70	81.48	88	0	10	0	0	0	0	96.09	97	0	0	0	5		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	1.2				5.00				36				30					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code						Phone & Fax nos.		Email id.		
Beawar	raj.	Sukhram Khokhar(R.A.S)						nagar parishad beawar						01462-258665		npbeawar@gmail.com		
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	78.00	100	110	45.00	60.00	20.90	20.00	0.75	1.00	60.00	70.00	83.50	85.00	21.00	25.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.65	100	0	80	0	80	0	80	0	80	0	15	77.8	80	0	80	0	70
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.13	80	99.7	100	0	100	0	80	0	100	66.5	80	0	80	0	60		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	33.05				80				1				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kishangarh	Raj	SITA VERMA						MC Kishangarh (Ajmer) 305801				01463-245639 01463-245639		mbksgn@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.00	80.00	80	100	72.00	80.00	28.00	27.00	0.33	0.45	90.00	95.00	84.00	85.00	23.00	25.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.03	100	0	100	0	0	0	0	0	0	0	0	96.77	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.94	100	98.37	100	0	0	0	0	0	0	94.51	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	3.05			5.8			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pushkar	Raj	Gajendar sing ralawata, E.O						Municipal Board Pushkar - 305022				0145-2773025 9001292121		np.pushkar.nagarpalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.00	83.00	85	90	73.00	75.00	25.90	25.00	1.00	1.00	80.00	82.00	83.00	85.00	36.00	38.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	46.88	55	0	0	0	0	0	0	0	0	77.24	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	10.96	15	85.04	96	0	0	0	0	0	0	70.47	77	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	1.17				4				18				16					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sarwar	Raj	Smt.Sweta Aswal						N . P Sarwar 305403				01496-230034		npsarwad@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	55.00	60.00	90	95	45.00	50.00	20.00	20.00	0.75	1.00	82.00	85.00	84.00	85.00	37.00	38.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	88.89	89.60	0	0	0	0	0	0	0	0	0	0	75.60	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.54	82	95	96	0	0	0	0	0	0	88.89	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	35.29				40				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bijainagarf	raj.	Kamlesh ji Meena						municipal board bijainagr, 305624				01462-230051		npvijaynagara@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.80	81.00	76	80	67.00	67.00	20.00	20.00	0.50	0.50	90.00	95.00	83.00	85.00	29.00	30.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	65.08	68	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	24.45	50	100	100	0	0	0	0	0	0	59.78	65	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	50			55			6			5								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bhilwara	Raj	Padam Singh Naruka						Rajendra Marg, Bhilwara				01482-232651		npbhilwara@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.00	80.00	100	115	28.00	60.00	21.40	21.00	0.50	1.00	83.00	85.00	84.00	85.00	23.00	25.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.52	98.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.74	97.50	97.54	99.00	0	40	0	0	0	0	89.25	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	1.43				2.00				10.00				8.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Shahpura (Bhilwara)	Raj	Vijesh Mantri						M.B Shahpura-311404				01484-222212		mbshahpura.bhl@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.80	78.00	60	70	12.00	15.00	20.00	20.00	0.50	0.50	65.00	90.00	83.00	85.00	16.00	20.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.20	100.00	0	0	0	0	0	0	0	0	0	0	82.59	84.50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.48	100	97.47	100	0	0	0	0	0	0	96.71	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	65.00				70.00				8.00				7.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer					Postal address with PIN code					Phone & Fax nos.		Email id.				
Gulabpura	Raj	Krishan Gopal Mali					Nagar Palika Gulabpura-311021					01483-223079		eombgp@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.50	80.00	47	52	11.00	15.00	20.00	20.00	0.33	0.50	50.00	52.00	83.00	85.00	40.00	42.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.34	98	100	100	0	40	0	20	0	50	98.46	100	0	5	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	10				25				1				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Gangapur (Bhilwara)	Raj	Suresh Kumar Meena						Municipal Board Gangapur- 311801				01481-220025		npgangapur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	80.00	60	65	18.00	22.00	21.40	20.00	0.33	0.75	57.50	60.00	83.00	85.00	23.00	25.00	88.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.50	100.00	0	0	0	0	0	0	0	0	0	0	75.00	76.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.00	100.00	97.50	100.00	0	0	0	0	0	0	69.64	72.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	4.07				5.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jahazpur	Raj	Pintu lal jat						Office of the Municipal board jahajpur				9413236611		mbjahazpur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.00	77.00	65	70	13.00	15.00	21.90	18.90	0.50	0.65	84.00	85.00	84.00	85.00	23.00	25.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.77	100	0	0	0	0	0	0	0	0	0	0	95.92	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	96	100	0	0	0	0	0	0	97	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	9				10				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code					Phone & Fax nos.			Email id.		
Asind	raj.	Abhishek Sharma						municipal board asind 311301					01480-220123			npasind@gmail.com		
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.80	75.00	60	60	23.00	24.00	24.80	24.00	0.50	1.00	85.00	85.00	84.00	85.00	16.00	20.00	70.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.20	95	0	0	0	0	0	0	0	0	0	0	95.83	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.96	93	83.8	90	0	0	0	0	0	0	65	70	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	35.14				40				14				10					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
mandalgarh	raj.	Sabir hussain						old busstand mandalgarh311604				9166155860		npmandalgarh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.20	75.00	70	75	23.00	24.00	20.45	20.00	0.90	1.15	100.00	100.00	83.50	85.00	16.00	20.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.70	90.0	0	0	0	0	0	0	0	0	0	0	78.12	88.0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	61.48	90	77.81	86.50	0	0	0	0	0	0	89.52	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	5.97			6.50			1			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nagaur	Raj	Sharvan kumar choudhary						Municipal Council Nagaur- 341001				01582-240810		ngrplknagaur@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.50	87.00	95	105	25.00	60.00	21.45	20.00	0.75	1.00	97.00	97.00	83.00	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.62	100	3.08	10	0	30	0	30	0	100	0	10	84.24	100	0	100	0	85
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.53	90	89.73	100	0	0	0	0	0	0	87.80	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	7.138				9				7				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Ladnun	Raj	Tofik Ahmad						Station Road, Ladnun 341306				01581-226050 01581-224838		nagarpalika_ladnun@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.00	85.00	68	80	70.00	72.00	23.00	22.00	0.33	1.00	2.00	5.00	83.50	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.31	100	0	0	0	0	0	0	0	0	0	0	87.75	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.97	90	98.27	100	0	0	0	0	0	0	86.27	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	6.94			10			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Merta City	Raj	Shravan Ram Choudhary						Municipal Board Merta City 341510				01590-220012 01590-221382		npmertacity@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.85	80.00	69	85	64.00	65.00	21.00	20.00	0.33	1.00	32.00	34.00	84.00	85.00	17.50	20.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.00	100.00	0	0	0	0	0	0	0	0	0	0	64.78	68	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	5.01	6.45	93.10	94.20	0	0	0	0	0	0	98.59	99.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	16.07				18.23				9				6					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Makrana	Raj	Sunil Choudhary						MB Makrana 341505				01588-240107 01588-241380		npmakrana@gamil.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.35	78.00	40	50	29.00	30.00	20.00	18.00	0.25	0.50	72.00	75.00	83.00	85.00	15.00	20.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85.36	90.36	26.19	30.00	96.77	100.00	0	0	0	0	0	0	64.58	72.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	60.54	70.00	84.26	90.00	0	0	0	0	0	0	88.23	95.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	7.42				10.00				4				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kuchaman City	Raj	Rakesh Kumar Sharma						Municipal Office, Bus Stand, Kuchaman City- 341508				01586-220022 01586-221526		munibkcity@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.50	82.00	50	60	27.00	30.00	20.00	18.00	1.00	1.30	85.00	85.00	84.00	85.00	18.00	20.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	83.70	88	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.34	80	97.76	100	0	0	0	0	0	0	81.53	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	26.01				30				02				02					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
didwana	raj	Dr.Sahadev dan Charan						MB didwana 341303				01580-220086		npdidwana@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.50	85.00	60	80	55.00	60.00	23.00	22.00	0.33	0.50	31.00	35.00	78.00	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.55	96	46.66	50	62.50	80	0	0	0	0	0	0	83.63	85	28.57	35	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	50.76	70	83.44	85	0	0	0	0	0	0	84.15	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	27.02				40				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Parbatsar	Raj	Mahendra singh Charan						Parbatsar -341512				01589-270141 01589-270700		npparbatsar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.25	82.00	75	80	19.50	25.00	20.00	18.00	0.50	1.00	90.00	90.00	84.00	85.00	27.50	30.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	80	82	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	95.05	97	0	0	0	0	0	0	80	82	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	15.01				18				6				5					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nawa	Raj	Kishan lal kumawat						Municipal Board Nawa- 341509				01586-263157		npnawa@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.00	80.00	60	65	23.00	25.00	23.00	22.00	1.00	1.00	90.00	95.00	83.00	85.00	21.50	25.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	71.77	73	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.40	100	80.33	85.00	0	0	0	0	0	0	87.93	90.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	3.98			10			3			1								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kuchera	Raj	Mr. Ummed Singh						Nagarpalika Kuchera 341024				01584-280028		npkuchera@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.70	82.00	68	88	13.00	15.00	20.00	20.00	0.75	1.00	90.00	95.00	84.00	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.75	94	0	0	0	0	0	0	0	0	0	0	77.14	79	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	51.94	55	80.86	83	0	0	0	0	0	0	79.09	80	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	21.28				25				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Mundwa	Raj	Ramratan Choudhary						Nagaur road mundwa 341026				01584-283037		npmundwa@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.00	84.00	80	90	12.50	15.00	20.00	17.00	0.75	1.00	90.00	95.00	83.00	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.58	96	0	0	0	0	0	0	0	0	0	0	79.81	83	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.27	85	90.80	93	0	0	0	0	0	0	66.32	70	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	1.94				3				1				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Tonk	Raj	Dharam Pal Jat						Near Clock Tower Tonk				01432-247246		nptonk@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.00	80.00	80	100	56.00	65.00	24.50	20.00	0.75	1.00	99.00	99.00	84.25	85.00	26.50	28.00	83.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage				Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.94	68	0	0	0	0	0	0	0	0	0	0	78.11	79	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.94	78	72.88	74	0	0	0	0	0	0	85.71	86	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	15				16				12				11					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Deoli	Raj	Bhagwat Singh Parmar						Municipal Board Deoli (Tonk) 304804				01434-232013 Fax-230016		npdeoli@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.50	78.00	70	80	70.00	70.00	21.00	20.00	1.00	1.00	99.00	99.00	84.00	85.00	38.00	40.00	77.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.61	100	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	71.36	80.37	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.99	98.00	98.00	99.00	0	0	0	0	0	0	78.49	80.82	0.00	0.0	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	5.95				7.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Newai	Raj	MRS. Pooja Meena						Nagar Palika Newai-304021				01438-222001		npniwai@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.60	78.00	62	78	60.00	60.00	21.40	20.00	1.00	1.00	99.00	99.00	83.25	85.00	38.00	40.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	80.20	81	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	99.84	100	0	0	0	0	0	0	84.33	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	18.51				22				14				10					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Malpura	Raj	Manoj Kumar Meena- E.O						Near Subash Cricel Malpura				01437-226225		mohitvijaymlp@@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.50	72.00	84	90	48.00	50.00	26.50	25.00	0.85	1.00	99.00	99.00	83.00	85.00	28.00	30.00	80.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.01	96	0	0	0	0	0	0	0	0	0	0	80	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.24	90.00	97.37	99	0	0	0	0	0	0	80	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	36.21				38				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Todaraisingh	Raj	Chaitan Kumar Jain						Nagar Palika Todaraisingh, PIN- 304505				01432-232234		nptodaraisingh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.50	80.00	62	80	62.00	62.00	28.25	27.00	1.00	1.00	99.00	99.00	83.50	85.00	28.00	25.00	87.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	90	92	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.01	100	95.08	97	0	0	0	0	0	0	90.19	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	3.33				4				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Uniyara	Raj	Seema Choudhary						Municipal Board Uniara				01436-265334		npuniyara@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.50	75.00	63	80	64.00	64.00	20.00	20.00	1.00	1.00	73.00	75.00	83.00	85.00	18.00	20.00	87.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.97	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.92	100	81.98	85	0	0	0	0	0	0	92.18	94	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	14				16				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Barmer	raj.	Naresh Rathore						municipal council				02982-220098		mbbarmerraj@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	80.00	100	135	70.00	70.00	21.50	20.00	0.75	1.00	65.00	75.00	80.00	85.00	17.50	20.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.46	96.5	18.01	32	77.77	80	83.33	85	75	85	0	0	90	92	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.50	72.5	97.72	99.4	0	0	0	0	0	0	90	93	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	50.44				55				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Balotra	Raj	Ashutosh Acharya						Pachpada road 344022				02988-220043		mbbalotra@yahoo.co.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	70	70	70.00	70.00	20.50	20.00	0.50	0.75	25.00	50.00	80.00	85.00	22.50	25.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.56	92.50	54.79	57	0	0	0	0	0	0	0	0	95.45	96	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.52	86	98.36	99	0	0	0	0	0	0	84	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	38.10				39				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jaisalmer	Raj	Rajeev Kashyap						Municipal Council Jaisalmer 345001				02992-252503 02992-250404		mbj_jsm@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.00	80.00	100	120	26.00	35.00	19.00	18.00	0.50	0.75	96.00	96.00	82.00	85.00	17.50	20.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.15	98.20	8.34	8.50	0	0	0	0	0	0	0	0	75	77	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	57.20	59.00	95.73	97.00	0	0	0	0	0	0	78.87	79.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	36.63			37.00			1			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pokran	Raj	Jodha Ram Bishnoi						Pokaran Distt Jaisalmer				02994-222238		mb.pokran@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.15	80.00	80	100	23.00	25.00	20.00	20.00	0.50	0.75	70.00	70.00	83.00	85.00	12.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.09	94	56.03	60	0	0	0	0	0	0	0	0	82.66	85	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.85	90	98	99	0	0	0	0	0	0	85	86	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	16.76				20				4				3					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jalore	Raj	Shri Shikesh Kakariya						Municipal Council Jalore, 343001				02973-222270		mbjalore24@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	62.00	65.00	70	90	69.00	69.00	20.70	20.00	0.50	0.50	50.00	55.00	83.00	85.00	8.00	10.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.33	99.00	69.16	70.00	56.81	56.99	71.02	71.50	25	25.25	0	0	92.39	92.50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.17	92	84.23	85	0	0	0	0	0	0	98.80	99	3.45	3.50	7.99	8		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	76.47				77				60				5					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bhinmal	Raj	Bikharam joshi						Nagar Palika Bhinmal 343029				02969-220003		e_officer22@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.00	70.00	50	60	45.00	45.00	21.80	20.00	0.50	0.75	60.00	70.00	83.00	85.00	18.50	20.00	87.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.28	85.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	44.68	45.00	88.81	95.00	0.00	0.00	0.00	0.00	0.00	0.00	78.44	80.00	0.00	0.00	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	70.85				80.00				6				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sanchores	Raj	Shvipal Singh						Municipal Board Sanchores				02979-283280 Fax No.283625		eosanchores2010@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.00	70.00	70	100	14.50	15.00	26.35	25.00	0.75	1.00	50.00	60.00	83.50	85.00	25.00	26.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80	85	29.58	40	0	0	0	0	0	0	0	0	65	70	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.62	70	59.69	70	0	0	0	0	0	0	69.88	75	2	3	10	15		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	25.86				30				08				06					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jodhpur	raj.	ShivPrasad M Nakate						municipal corporation jodhpur				0291-2651464		ceo.nnj@rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	82.00	135	135	76.00	85.00	28.50	25.00	1.00	1.00	86.00	90.00	83.00	85.00	26.00	28.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	79.75	81	54.92	57.14	54.92	57.14	96.91	99	71.42	78	92.73	95	20.93	25	68.16	72
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	44.95	47	93.62	100	0	0	0	0	0	0	86	87	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	10.34				15				18				15					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Phalodi	Raj	Avinash Sharma						Municipal Board, Phalodi- 342301				02925-222182		eombphaldi.jod@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.00	82.00	100	110	16.00	18.00	26.90	26.00	1.00	1.00	100.00	100.00	81.00	85.00	17.00	20.00	89.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.44	100	29.69	32	0	0	0	0	0	0	0	0	90.47	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	87.63	95	93.14	96	0	0	0	0	0	0	93.33	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	16.35				20				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
MB Pipad City	Raj	Suresh Chand sharma						Municipal Board Pipad City 342601				02930-233036		municipality.pipar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	70.00	80	90	20.00	25.00	22.50	22.00	0.75	1.00	90.00	95.00	81.00	85.00	14.00	15.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	90.69	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	88.82	95	83.22	95	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	20.66				25				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bilara	raj.	Suresh Chand Sharma						nagar palika bilara 342602				02930-222453		eonbbilara@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	62.00	65.00	70	80	47.50	50.00	24.70	24.00	0.75	1.00	90.00	95.00	82.00	85.00	17.00	20.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	56.28	58.00	0	0	0	0	0	0	0	0	0	0	94.11	95.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.46	92.00	89.23	90.00	0	0	0	0	75.43	80.00	87.50	90.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	35.04			38.00			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pali	Raj	Indra Singh Rathore						Municipal Council Pali 306401				02932-221301		cmcpali@yao.co.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	55.00	65.00	100	135	72.00	80.00	27.30	26.00	1.00	1.00	100.00	100.00	80.00	85.00	34.00	35.00	87.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.02	90	1.35	10	0	0	0	0	0	0	0	0	93.75	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.90	95	95.39	99	0	0	0	0	0	0	93.93	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	36.70				40				30				25					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sojatcity	raj.	Ravi Kumar Khanna						M.B.sojat kaka circle sojatcity-306104				02960-222028		eombsojat@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	70	75	54.00	55.00	21.50	20.00	0.60	0.75	85.00	90.00	80.00	85.00	20.00	22.00	88.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.88	85.00	0	0	0	0	0	0	0	0	0	0	98.00	99.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.06	99.00	95.59	97.00	0	0	0	0	0	0	83.33	88.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	28.57				30.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sadri	Raj	Mahipal Singh						Nagar palika Sadri				02934-855022		npsadri1979@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.40	77.00	70	70	40.00	40.00	27.90	28.00	0.75	1.25	100.00	100.00	78.00	85.00	41.50	42.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.97	89	0	0	0	0	0	0	0	0	0	0	87.04	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	43.84	52	95.41	96	0	0	0	0	0	0	90.30	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	31.28				42				13				10					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bali	Raj	Mahipal Singh Solanki						Nagar Palika Bali 306701				02938-222045		municipalboardbali@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.20	72.00	50	60	40.00	40.00	27.50	27.00	0.50	0.65	100.00	100.00	78.00	85.00	10.00	12.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.94	96	0	0	0	0	0	0	0	0	0	0	92.42	93	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	41.26	43	97.43	98	0	0	0	0	0	0	98.48	99	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	38.33				40				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Khudala falna	raj.	govind singh Rathore, E.O.						E.o. khudala falna pali 306116				02938-236170		eombfalna@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.50	72.00	65	70	40.00	40.00	27.90	27.00	0.65	0.65	100.00	100.00	78.00	85.00	10.00	12.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.81	98	0	0	0	0	0	0	0	0	0	0	90	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	37.09	50	95.12	98	0	0	0	0	0	0	91.11	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	6.197			10			8			6								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jaitaran	Raj	Harish Chandra gehlot						Near Roadways Station - 306309				02939-222248		eojaitaran@rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.30	78.00	45	50	50.00	51.00	20.70	20.00	0.50	0.50	10.00	15.00	77.50	85.00	24.00	25.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.78	100	0	80	0	0	0	0	0	0	0	0	73.86	75	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	96.46	98	0	0	0	0	0	0	76.19	78	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	53.55				60				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rani khurd	raj.	Jagdish Khichar						nagar palika rani khurd				02934-222084 02934-220830		eombrani@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	70.00	60	70	40.50	41.00	28.00	27.00	0.65	0.65	100.00	100.00	78.00	85.00	12.50	15.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.13	91.0	0	0	0	0	0	0	0	0	0	0	93.84	95.0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.54	83.00	74.05	80	0	0	0	0	0	0	93.33	96	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	50				55				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sumerpur	Raj	Somprakash Mishra						Sumerpur 306902				02933-252925		eombsumerpur60@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	78.00	65	70	40.00	40.00	27.80	27.00	1.00	1.00	100.00	100.00	78.00	85.00	11.50	15.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.55	97.55	36.00	38	0	0	0	0	0	0	0	0	98.66	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	58.99	67	98.00	99.00	0	0	0	0	0	0	98.66	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	62.13				69.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Takhatgarh	Raj	Neeraj Kumari				Municipal Board Takhatgarh				02933-220133		municipalitytakhatgarh@yahoo.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.00	80.00	45	50	7.20	10.00	26.00	25.00	0.75	1.50	73.00	80.00	79.00	85.00	40.50	41.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	78.12	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	99.77	100	0	0	0	0	0	0	79.16	80	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	45.02				60				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sirohi	raj.	Dilip Mathur						M.C.sirohi Bus stand 307001				02972-222280		ulb.sirohi@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.50	73.00	80	95	43.00	43.00	20.00	18.00	1.00	1.10	87.00	90.00	83.00	85.00	30.00	31.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.61	100	95.23	98	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	16.27				20				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Mt. Abu	Raj	Mr.Suresh Kumar Ola						Nagarpalika Mt. Abu 307501				02975-235127		palikaabu@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.50	82.00	90	100	17.00	20.00	26.80	25.00	0.50	0.50	99.00	100.00	83.50	85.00	35.50	36.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.72	100	0	0	0	0	0	0	0	0	0	0	89.30	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	98.53	100	0	0	0	0	0	0	89.11	97	0	10	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	83.33				85				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Abu Road	Raj	Mahendra Singh Choudhary						Municipal Board Abu Road Dist. Sirohi				02974-222270		eoaburoad@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.60	73.00	80	85	17.00	20.00	27.00	25.00	0.50	0.50	80.00	85.00	83.50	85.00	34.50	35.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	100	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.83	100	96.96	100	0	0	0	0	0	0	93.05	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	29.31				40				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sheoganj	Raj	Sh.Bheem Singh						Municipal Board, Shivganj 307027				02976-272280 Fax-272270		shegnp@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.65	78.00	80	90	36.00	36.00	26.40	25.00	0.50	0.50	89.50	90.00	83.00	85.00	30.00	31.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.54	98.0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.52	98.0	99.90	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	13.58				15.0				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pindwara	Raj	Mr. Mangli Lal Vyas						Municipal Board, Pindwara 307022				02971-282270		nppindwara_2007@rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.50	72.00	60	60	17.00	20.00	26.00	25.00	0.50	0.50	86.00	88.00	83.00	85.00	18.00	20.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.06	100	0	0	0	0	0	0	0	0	0	0	75.88	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	98.28	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	60.60				80				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bikaner	Raj	Shri Ngikya Gohain						Karni Singh Stadium Road, Bikaner 334001				0151-2226902 0151-2226906		nagarnigambikaner@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	80.00	135	135	79.00	85.00	24.70	24.00	1.75	1.75	80.50	82.00	84.50	85.00	26.50	30.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.85	100	66.38	80	23.12	65	25	65	84	90	72.41	80	92.50	96	9.46	20	0	20
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.31	80	97.52	100	0	30	0	30	0	30	89.53	95	0	30	0	30	0	30
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	46.15			60			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nokha	Raj	Mr. Chandra Prakash Sarswat, E.O						Municipal Board, Nokha-334803				9783911145		mbnokhabkn@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.02	100	105	135	61	100	20.00	20.00	1	24	84.74	100	80	80	93.63	100	90.43	91
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.50	100.00	92.54	95.00	0.00	25.00	0.00	50.00	0.00	25.00	0.00	5.00	93.84	100.00	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.54	100.00	88.65	100.00	0.00	0.00	0.00	0.00	0.00	0.00	97.24	100.00	0.00	0.00	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	84.21				90.00				0.00				0.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sridungargarh	Raj	ALTAF BANO						Municipal Board Sri Dungargarh				01565-223166 9414380576		nagarpalikadungargarh0@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.50	82.00	95	100	53.50	55.00	26.00	25.00	1.00	1.50	83.00	90.00	83.50	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.62	98	0	0	0	0	0	0	0	0	0	0	83.33	94	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.89	100	87.14	93	0	0	0	0	0	0	86.53	93	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	18.60				22				5				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Deshnoke	Raj	Lalit Singh Rathore						Municipal Board Deshnoke				8764064929 01512825228		nagarpalika_deshnoke@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.50	80.00	95	100	25.00	30.00	25.90	25.00	1.50	2.00	83.00	90.00	82.75	85.00	11.50	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.68	100	22.7	30	0	0	0	0	0	0	0	0	77.14	78	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.85	95	96.35	98	0	0	0	0	0	0	88.0	90.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	50				60				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
churu	raj.	Bhawar Lal Soni						np churu 331001				156-2250318		npchuru@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.50	85.00	108	115	58.00	65.00	20.60	20.00	3.00	4.00	80.00	80.00	82.75	85.00	11.50	15.00	75.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	51.68	90.00	53.60	90.00	0	0	0	0	0	0	0	0	90	96	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	15.68	35	95.16	100	0	0	0	0	0	0	87.17	90.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	83.91			90.00			6			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Ratangarh	Raj	Noor Mohamad Khan						Nagarpalika Ratangarh 331022				01567-222095 Fax-222026		nagarpalikaratangarh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85.50	86.00	105	110	34.00	40.00	20.70	20.00	1.50	2.00	82.00	96.00	83.00	85.00	13.25	15.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.19	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	72.49	98	81.21	100	0	10	0	10	0	0	90.79	98	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	18.62			25			8			4								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sujangarh	Raj	Maghraj Dudi						Municipal council Sujangarh 331507				01568-222419		nps222419@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.00	75.00	70	75	40.00	60.00	20.00	18.00	1.00	1.00	70.00	75.00	82.00	85.00	17.00	20.00	89.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.78	100	0	0	0	0	0	0	0	0	0	0	92.85	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85.73	90	89.34	95	0	0	0	0	0	0	95.55	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	39.47				50				6				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sardarshahar	Raj	SH. Pramod Kumar Jangir						Nagar Palika Sardarshahar 331403				01564-220030		eonpsdr@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.35	80.00	110	120	31.25	32.00	21.40	20.00	4.00	4.00	87.00	90.00	83.50	85.00	22.50	25.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.38	99	0	0	0	0	0	0	0	0	0	0	89.38	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	41.75	50.00	90.50	96	0	0	0	0	0	0	89.65	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	30.27			35			24			3								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rajgarh (Churu)	Raj	Mr.Parkash Chandra(E.O)						Rajgarh (Churu) 331023				01559-222039		eonp.sdlp@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.50	75.00	80	90	15.00	20.00	26.00	25.00	0.75	1.00	100.00	100.00	82.50	85.00	57.00	58.00	89.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.42	100.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00	00.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100.00	100.00	99.67	100.00	00.00	30.00	00.00	30.00	00.00	30.00	69.44	75.00	0.46	10.00	00.00	10.00		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	25.00				40.00				4.00				0.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Chapar	Raj	Suresh Kumar Chohan						Nagarpalika Chapar 331502				01568-242099		nagarpalikachhapar@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.50	72.00	90	100	38.00	40.00	21.25	20.00	0.50	1.00	90.00	95.00	82.00	85.00	22.50	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.53	91	0	0	0	0	0	0	0	0	0	0	84.45	87	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	37.94	80	98.24	98.50	0	0	0	0	0	0	86.08	86.50	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	27.32			27.50			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bidasar	Raj	Bhagwan Singh						MB Bidasar, 331501				01560-262028		nagarpalikabidasar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.50	72.00	80	90	38.00	40.00	20.00	18.00	1.00	1.00	80.00	80.00	81.50	85.00	18.50	20.00	75.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	90.62	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	95.91	100	0	0	0	0	0	0	83.33	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	20.34				25				4				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Ratan nagar	raj.	Dwarka Prasad						police thane ke pass ratannagar 331021				01562-281224		mun_nagar@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.50	80.00	92	100	57.00	60.00	20.50	20.00	4.00	4.00	80.00	80.00	82.25	85.00	12.50	15.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	97.50	98.50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.43	100	96.32	97.50	0	0	0	0	0	0	95.00	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	97.34			98.50			2			1								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rajaldesar	Raj	Praveen Kumar Sharma						Nagar Palika Rajaldesar-331802				01567-232504		raj.churu.bika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.35	82.00	75	90	18.00	20.00	20.50	20.00	1.00	1.20	85.00	90.00	83.50	85.00	20.00	22.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	68.29	72	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	93.02	95	0	0	0	0	0	0	73.80	80	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	14.54				20				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Taranagar	raj.	Mr.Daleep Singh Poonia(E.O)						Municipal Board Taranagar				01561-240245		eotr2009@gamil.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.00	70.00	96	100	12.50	20.00	26.00	25.00	1.00	1.00	100.00	100.00	83.00	85.00	41.00	42.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.84	95.00	0	0	0	0	0	0	0	0	0	0	90	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	49.12	60	91.60	95.00	0	0	0	0	0	0	89	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	44.95				50				9				3					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sri Ganganagar	Raj	Kumari Sunita Choudhari, R.A.S						Nagar Parishad, Sri Ganganagar 335001				0154-2445070 Fax-2440651		nagarparishadsgnr@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.00	84.00	130	130	34.00	60.00	22.00	20.00	3.00	3.00	96.00	100.00	84.00	85.00	53.00	54.00	86.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.47	99.60	0	0	0	0	0	0	0	0	0	0	77.53	80.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.20	100	99.28	99.70	0	0	0	0	0	0	79.12	80.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	42.01				50				14				6					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Raisinghnagar	Raj	Pawan Kumar Choudhary						M.B. Raisinghnagar-335051				01507-221023		nagarpalika_rsnr@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.70	78.00	95	100	41.00	42.00	24.80	24.00	0.75	1.50	77.00	80.00	83.00	85.00	42.00	43.00	87.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.69	98.75	0	0	0	0	0	0	0	0	0	0	93.33	95.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	88.62	90.00	96.75	97.00	0	0	0	0	0	0	93.33	95.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	64.84				66.00				2.00				1.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Anupgarh	Raj	Shailendra Kumar Godara						Municipal Board Anupgarh-335701				01498-252060		eoanupgarh@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.60	72.00	95	100	66.00	67.00	22.75	22.00	0.75	1.50	64.00	70.00	82.50	85.00	24.50	25.00	68.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	95	96	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	97.86	99	0	0	0	0	0	0	93.85	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	11.66				11.80				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sadulshahar	Raj	Sohan Lal						Municipal Board Sadul Shahar				01503-222588 01503-222088		nagarpalikasds@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.35	82.00	100	100	80.00	82.00	21.00	20.00	2.00	2.00	65.00	70.00	83.00	85.00	36.00	38.00	75.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.13	99.50	0	0	0	0	0	0	0	0	0	0	85.96	88.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	97.62	99.00	0	0	0	0	0	0	88.88	92.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	8.5				10				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Padampur	Raj	Mr. Shailendra Kumar Godara						Nagar Palika, Padampur-335041				01505-232090		mbpdpr@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	76.00	100	100	46.50	48.00	20.50	20.00	2.00	2.00	90.00	95.00	83.00	85.00	22.00	25.00	81.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.60	100.00	0	0	0	0	0	0	0	0	0	0	90.37	92	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	92.18	94.00	0	0	0	0	0	0	90.60	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	21.95				24				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kesrisinghpur	Raj	Naresh Kumar						Municipal Board Office Kesrisinghpur 335027				01501-233028		eonpkersisinghpur@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.20	80.00	100	100	50.50	52.00	21.00	20.00	2.00	2.00	96.00	100.00	83.00	85.00	18.50	20.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.92	100	0	0	0	0	0	0	0	0	0	0	79.31	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.37	100	96.05	100	0	0	0	0	0	0	80.48	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	29.00				40				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Shri Vijaynagar	Raj	Lajpat Bishnoi						Municipal Board Shri Vijaynagar 355704				01498-230068		eosbnr@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.50	77.00	55	75	18.50	20.00	21.00	20.00	1.50	1.50	82.00	90.00	82.50	85.00	44.00	45.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	82.82	83	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	99.31	99.40	0	0	0	0	0	0	91.30	92.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	13.04				13.50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Shrikanpur	Raj	Lalchand Sankhla						MB Shrikanpur-335073				01501-226021		nagarpalikaskp@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	79.20	80.00	100	100	46.00	48.00	21.00	20.00	2.00	2.00	84.00	90.00	84.00	85.00	37.00	38.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.29	100	0	0	0	0	0	0	0	0	0	0	78.94	79	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.79	100	95.22	100	0	0	0	0	0	0	98.40	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	5.71				7				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Suratgarh	Raj	Zuber Khan						EO MB Suratgarh 335804				01509-220046		municipalboard_suratgarh@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	80.00	100	100	77.00	78.00	20.50	20.00	1.50	1.50	98.00	100.00	84.00	85.00	25.00	26.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.73	97	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.83	80	95.78	97	0	0	0	0	0	0	86.81	90	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	12.80				14				18				12					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Gajsinghpur	Raj	Santlal Makkar						MB Gajsinghpur 335024				01505-230132 Fax-231372		eongajsinghpur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	63.50	65.00	100	100	41.00	45.00	21.00	20.00	2.00	2.00	82.00	85.00	84.00	85.00	20.00	25.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.14	100	0	0	0	0	0	0	0	0	0	0	89.79	92	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	96.03	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	29.37				33.50				2				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Hanumangarh	Raj	Surender Singh Purohit						Municipal Council Hanumangarh 335513				01552-222930 01552-230558		mch.hanumangarh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.50	85.00	70	95	80.00	85.00	21.00	20.00	2.00	2.00	91.00	95.00	82.50	85.00	31.00	32.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	8.46	40	18.58	40	100	100	100	100	100	100	98.66	98.75	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	67.87	68	98.78	98.90	0	0	0	0	0	0	27.33	75	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	27.51				35				26				20					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nohar	Raj	Mr. Basant Kumar						Nagarpalika Nohar 335523				01555-220019, 220419		Nagarpalikanohar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.00	80.00	85	90	41.00	45.00	20.50	20.00	0.75	1.50	82.00	85.00	83.50	85.00	27.00	28.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	59.85	100	96.10	100	0	0	1.45	100	0	100	97.28	100	5	90	0	90		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	70.29				100				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
M.B. Sangriya	Raj.	Mr. Sandeep Kumar Siyag						MB Sangria 335063				01499-250030		eo_nagarpalika@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.00	79.00	80	95	87.00	90.00	21.00	20.00	2.50	2.50	92.00	95.00	83.00	85.00	41.00	42.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.80	100	0	30	0	30	0	30	00	30	00	30	78.79	100	00	30	00	30
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.85	100	99.98	100	00	20	00	20	00	20	92.15	95	00	10	00	10	00	10
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	34.5				36				02				01					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bhadra	Raj	Sh.Prithvi Raj Jakhar						Nagarpalika Bhadra-335501				01504-222161 fax-224221		mbbhadra161@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.50	77.00	85	90	38.50	40.00	20.50	20.00	1.00	1.50	100.00	100.00	83.00	85.00	19.00	20.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.97	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.96	87.40	96.72	97.50	0	0	0	0	0	0	98.57	99.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	4.76				6.00				2				2					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pilibanga	raj.	Smt. Pooja Sharma, E.O						municipal board pilibanga 335803				01508-233147		nagarpalikapilibangh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.00	80.00	80	95	85.00	86.00	20.50	20.00	2.00	2.00	92.00	95.00	83.50	85.00	20.00	22.00	90.75	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.80	97	0	0	0	0	0	0	0	0	0	0	93.33	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	38.66	45	84.21	89	0	0	0	0	0	0	87.18	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	24.27				27				08				05					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rawatsar	Raj	Gurdeep Singh						Municipal Board, Rawatsar				01537-250043		nagarplikarawatsar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.00	77.00	95	100	41.00	45.00	20.50	20.00	1.00	2.00	87.00	90.00	83.00	85.00	22.50	25.00	84.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	3	0	5	0	0	0	0	0	0	0	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.77	100	100	100	0	100	0	95	0	60	97.22	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	35.06			80			5			4								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Banswara	Raj	Bhomaram						Nagar Palika Banswara - 327001				02962-243714 Fax-243714		palika.bsw@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.00	75.00	110	120	37.50	40.00	20.00	19.00	1.50	1.50	95.50	96.00	82.50	85.00	21.00	25.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100.00	100.00	6.40	20.00	21.90	45.00	0	0	0	0	0	0	88.70	90	76.42	80.00	15.38	25.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.09	85.00	98.45	100.00	100.00	100.00	47.08	60.00	0	50.00	92.37	99.00	76.42	80.00	0	40.00		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	65.95				75.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kushalgarh	Raj	Raju Lal Meena						Nagarpalika Kushalgarh, 327801				02965-275222		nagarpalikakushalgarh@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.00	70.00	70	80	42.50	45.00	20.50	20.00	1.50	2.00	77.00	80.00	81.00	85.00	14.00	15.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.99	85	0	0	0	0	0	0	0	0	0	0	87.34	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.57	95	82.43	98	0	0	0	0	0	0	88.49	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	32.4				48.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
chittorgarh	raj.	Mh. Naseem Sheikh						np chittorgarh 312001				01472-241327		nagarparishadchittorgarh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	63.00	70.00	100	120	55.00	80.00	23.50	20.00	1.00	1.00	95.00	98.00	95.00	98.00	22.00	25.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	10	0	0	0	0	0	0	0	0	81.9	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.14	100	100	100	0	0	0	0	0	0	83.33	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	75.88			85			8			4								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nimbahera	Raj	Deepika Veerwal						Near Railway Station, Nimbahera				01477-220042		nagarpalika_nimbahera@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	58.00	60.00	60	65	8.00	15.00	24.00	23.00	0.50	0.60	98.00	100.00	83.00	85.00	25.50	28.00	77.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	00	80	0	80	0	50	0	50	0	50	79.20	100	0	10	0	10
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	99.81	100	27.86	100	27.86	100	0	100	54.95	100	4.77	35	0	40		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	48.98				55				5				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rawatbhata	Raj	KAILASH SINGH DEWAL						Nagarpalika Rawatbhata, 333305				01475-233363		nprawatbhata@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	63.00	65.00	90	100	50.00	50.00	23.50	23.00	1.00	1.25	100.00	100.00	84.00	85.00	23.50	25.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.99	99	46.99	53	43.99	47	43.99	45	44.81	47	19.44	21	79.48	85	0	10	0	10
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	89.99	98	100	100	0	0	0	0	0	0	100	100	0	10	0	10		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	92				94				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kapasan	Raj	Mohammed Suhail Sheikh						Municipal Board Kapasan 312202				01476-230257 fax-230257		nagarpalika_kapasan@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.50	78.00	57	60	50.00	50.00	24.00	23.00	1.00	1.00	70.00	75.00	83.00	85.00	15.00	18.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.24	99.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.64	95	93.07	96.0	0	0	0	0	0	0	80.00	83.0	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	24.23			32.00			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Begun	Raj	Bhanu Pratap Singh						M.B. Begun				9462042313		begun.nagarpalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.00	70.00	68	70	50.00	50.00	23.00	22.00	1.00	1.00	100.00	100.00	83.00	85.00	35.50	36.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71	74	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	40	41	93.1	95	0	0	0	0	0	0	95	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	33.9				38				12				10					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Chhoti Sadri	Raj	Gopal Lal Meghwal						Municipal Board Chhoti Sadri 312604				01478-262422 fax-262522		palikach@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	64.00	65.00	65	70	50.00	50.00	20.80	20.00	0.50	0.50	100.00	100.00	80.00	85.00	23.50	25.00	81.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.74	95	85.74	86.5	0	0	0	0	0	0	88.33	93	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	8.06				10				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
M.C. Pratapgarh	Raj	Ashok Kumar Jain						Municipal Council Pratapgarh-312605				01478-222043		municipal.board.pratapgarh@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.00	75.00	56	70	12.50	15.00	20.65	20.00	0.50	0.50	100.00	100.00	82.00	85.00	15.50	20.00	81.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.06	100	0	0	0	0	0	0	0	0	0	0	93.54	97	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.04	100	98.45	99	85.35	100	30.39	50	5	50	97.61	100	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	4.82				5				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Badisadri	Raj	Gopal Lal Banjara, E.O						Municipal Board, Badisadri 312403				01473-264252 fax-264252		nagarपालिकबारिसद्री@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	70.00	50	55	20.00	25.00	26.75	25.00	0.50	0.50	98.00	100.00	82.50	85.00	21.00	25.00	76.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85	90	0	0	0	0	0	0	0	0	0	0	85	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.72	100	87.98	90	0	0	0	0	0	0	96.97	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	90				95				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Dungarpur	Raj	Shri Ganesh Lal Kharadi						MC dungarpur				02964-233690		npd.dpr@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.00	78.00	70	75	70.00	72.00	20.50	20.00	2.00	2.00	100.00	100.00	84.00	85.00	12.00	15.00	86.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	94.98	99	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	54.09	80	0	0	95.88	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	2.71				4				3				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Sagwara	Raj	Subodh Singh Charan						MB Sagwara 314025				02966-252244 02966-251344		eosagwada@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.00	75.00	75	85	70.00	72.00	20.70	20.00	1.50	1.50	100.00	100.00	83.00	85.00	18.50	20.00	86.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	100	100	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.47	80.00	100	100	0.00	0.00	0.00	0.00	0.00	0.00	100	100	0.00	0.00	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	30.35				32.00				0.00				0.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Rajsamand	Raj	Brijesh Rai						Kishornagar rajnagar kankroli				02952-220034		rajsamandnagarpalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	63.70	65.00	100	120	60.00	65.00	25.80	25.00	0.50	1.00	91.00	95.00	83.00	85.00	20.50	25.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.01	95.00	0	0	0	0	0	0	0	0	0	0	80.28	81.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.23	94.00	83.87	85.00	0	0	0	0	0	0	80.20	81.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	60.03				62.00				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Amet	Raj	Shailendra Kumar Azad						Bas stand amet				02908-250004		municipalityamet@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	65	70	55.00	60.00	27.00	25.00	0.50	1.00	72.00	75.00	83.00	85.00	16.00	20.00	90.25	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.62	100.00	0	0	0	0	0	0	0	0	0	0	78.50	79.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.99	100.00	78.00	100.00	0	0	0	0	0	0	77.21	78.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	25.97			27.00			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nathdwara	Raj	Shri Lajpal Singh						Municipality Board Nathdwara				02953-233526		np_ntd@yahoo.co.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.00	82.00	100	110	43.50	55.00	27.50	25.00	1.50	2.00	77.00	80.00	82.00	85.00	13.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.44	100	0	0	0	0	0	0	0	0	0	0	78.26	85	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	87.76	95	91.33	95	0	0	0	0	0	0	80.0	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	37.50				50.00				1				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Devgarh	Raj	Kar ni Singh Sauda						Nagar Palika Devgarh				02904-252039		nagarpalika.deogarh01@rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.50	75.00	65	70	58.00	60.00	25.50	25.00	0.50	1.00	55.00	60.00	83.00	85.00	13.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	85	100	0	0	0	0	0	0	0	0	0	0	75	77	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	60	100	80.60	85	0	0	0	0	0	0	78.77	79.50	0	5	25.50	27		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	27.42				28.50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Udaipur	Raj	Sidharth Sihag						Nagar nigam, Udaipur				0294-2421255		mc_udaipur@rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.50	85.00	120	135	71.50	80.00	20.00	19.00	1.00	1.50	99.60	100.00	84.00	85.00	21.50	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.40	100	20.30	35	80	90	80	90	100	100	80	100	97.43	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.59	95	97.01	100	41.74	100	0	0	0	0	89	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	79.65				82				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Fatehnagar-sanwar	Raj	Shri Lalit Singh Detha						Nagarpalika Fatehnagar-sanwar, 313205				02955-220056		eo.mb_fatehnagar@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.00	75.00	40	45	41.50	45.00	20.80	20.00	0.50	1.00	100.00	100.00	83.50	85.00	17.00	20.00	88.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	65	75	32.49	37	0	25	0	25	0	15	0	25	0	25	0	15	10	15
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	21	30	90	95	0	10	0	0	0	0	91.85	96	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	35			40			12			10								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bhinder	Raj	Mubarik Hussan						Nagar Palika Bhinder-313603				02957-250206		palicabhinder@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.00	72.00	50	55	61.00	61.00	20.60	20.00	0.50	1.00	100.00	100.00	83.50	85.00	18.00	20.00	86.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	80.63	85	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	99.12	100	0	0	0	0	0	0	89.13	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	30.65				50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kanod	Raj	Kundan Detha						Nagar Palika Kanore				02957-233228		nagarpalikakanore@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	72.00	75.00	50	55	60.00	62.00	20.75	20.00	0.50	1.00	100.00	100.00	83.00	85.00	21.00	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.09	78	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	7.88	10	78.21	80	0	0	0	0	0	0	74	76	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	8.90				11				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Salumbar	Raj	Shri Govind Mali						Nagar Palika Salumber 313027				02906-233438		np.salumber@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.00	85.00	70	75	66.50	70.00	23.00	22.00	0.50	1.00	100.00	100.00	83.00	85.00	14.00	15.00	85.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	88.11	100	0	0	0	0	0	0	0	0	0	0	79.48	82	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	90.34	93	0	0	0	0	0	0	82	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	50.31				52				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Baran	Raj	Sh.Janak Singh						Municipal Council baran				07453-230106		nagarपालिकारान@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.50	82.00	76	80	56.00	70.00	20.00	19.00	1.00	1.00	100.00	100.00	8.35	85.00	22.00	25.00	87.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.83	100	0	46	0	46	0	25	0	90	0	10	0	90	0	5	0	5
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	98.93	99.2	0	10	0	0	0	50	99.06	100	0	1	0	2		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	14.19				20				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Anta	Raj	Anurag Sharma						M. B. Anta -325202				07454-244404		antanagapalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	70.00	70	70	51.00	55.00	20.00	19.00	1.50	1.50	92.00	95.00	83.00	85.00	21.00	25.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	99.16	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	99.35	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	62.22				70				4				3					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
NP Chhabra	Raj	Manoj Kumar malav						N P Chhabra- 325220				07452-222025		npchhabra@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.50	80.00	65	70	51.00	55.00	20.00	19.00	1.00	1.50	92.00	95.00	83.50	85.00	19.00	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	93.65	100	0	0	0	0	0	0	0	0	0	0	95.5	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.31	98.00	92.90	96.00	0	0	4.16	9.00	0	0	78.94	92	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	fCurrent 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	26.03				50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Mangrol	Raj	Bhagirath panchal						Municipal Board Mangrol 325215				07457-223203		npmangrol@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water.		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.00	70.00	70	75	52.00	55.00	19.00	18.00	1.50	1.50	90.00	95.00	84.00	85.00	22.00	25.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	77	79	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	98.59	100	0	0	0	0	0	0	78	79	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	75				78				3				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bundi	raj.	Arunesh Kumar Sharma						Nagar parishad bundi				0747 2443903 0747 2446558		bundipalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.50	82.00	100	110	71.00	75.00	20.00	19.00	1.25	1.25	100.00	100.00	84.00	85.00	21.00	25.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.36	100	0	25	0	25	0	35	0	80	0	5	98	100	0	5	0	10
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.68	100	98.18	100	0	100	0	80	0	50	100	100	0	10	0	20		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	6				7				3.0				2.0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Lakheri	Raj	Dayavati Saini						Nagar Palica Lakheri 323615				07438-261270		nagarpalikalakheri9@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.75	80.00	90	100	41.80	45.00	20.00	19.00	1.50	1.50	92.00	95.00	83.00	85.00	16.00	20.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	87.18	91.80	0	0	0	0	0	0	0	0	0	0	86.20	90.20	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	70.80	72.80	91.55	98.20	0	0	0	0	0	0	86.36	90.25	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	9.33				11.9				2				1					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Keshavrai Patan	raj	Mahesh Chandra						NP keshavrai patan				07438-264346		npalika3@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.75	79.00	75	80	42.60	45.00	20.00	19.00	3.00	3.00	75.00	80.00	83.00	85.00	18.50	20.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	90.21	94	0	0	0	0	0	0	0	0	0	0	86.66	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	86.26	100	87.17	90	0	0	0	0	0	0	82.14	84	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	29.06				31				6				4					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kapren	Raj	Suresh Kumar Regar						Nagar Palika Kapnen 323301				07438-265434 fax-265586		npkapren@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.25	79.00	65	70	43.50	45.00	20.00	19.00	1.25	1.25	100.00	100.00	83.00	85.00	20.50	25.00	78.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	84.18	100	0	0	0	0	0	0	0	0	0	0	81.33	90	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.45	100	100	100	65	100	100	100	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	35.49				55				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Nainwan	Raj	Jitendra Kumar Meena						NP Nainwan 323801				07437257246		nnagarpalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	76.50	79.00	70	70	70.00	70.00	20.00	19.00	1.00	1.00	97.00	100.00	83.00	85.00	13.50	15.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	92.48	96.0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	95.38	97.0	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	91.06	98.0	92.5	96.0	0.00	0.00	0.00	0.00	0.00	0.00	93.80	97.0	0.00	0.00	0.00	0.00	0.00	0.00
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	16.8			18.0			2			1								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
NP Indergarh	Raj	Chandra Kala Verma						Nagarpalika Indergarh Th Indergarh Distt Bundi PIN 323613				07458-253583		indergarhpalika_21@yahoo.in				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.35	80.00	70	70	9.25	15.00	20.00	19.00	1.00	1.00	92.00	95.00	83.00	85.00	14.00	15.00	80.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.12	100	0	0	0	0	0	0	0	0	0	0	99	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.29	100	94.04	100	0	0	0	0	0	0	96	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	46.15			50			3			1								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Jhalawar	Raj	Rajendra Singh Charan(Commissioner)						Municipal Council Jhalawar 326001				07432-231136 07432-232789		npjhalawar12@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.60	85.00	125	135	55.00	70.00	20.00	20.00	1.00	2.00	98.00	100.00	83.50	85.00	31.00	32.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.68	99	0	0	0	0	0	0	0	0	0	0	91.90	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%			100%		100%		80%		100%		80%		100%		90%		
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	9.59	50	98.13	100	0	0	0	0	0	0	93.75	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	10.15			15			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Bhawani Mandi	Raj	Manish Meena						Municipality Board, Bhawani mandi, Dist: Jhalawar				07433-222033 07433-222034		bwm_nagarpalika@ rediffmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	74.00	75.00	70	75	24.00	30.00	20.00	19.00	1.00	1.00	100.00	100.00	83.00	85.00	40.00	42.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	99.97	100	0	0	0	0	0	0	0	0	0	0	99.73	100.00	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	65.85	100.00	99.10	100	0	0	0	0	0	0	95.10	98.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	45.15			50.00			00.00			00.00								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
M.B Jhalrapatan	Raj	Mahaveer singh sisodiya						MB Jhalrapatan-326023				07432-240025 Fax-240313		e.o.npjhalrapatan@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.80	75.00	100	110	27.50	30.00	20.00	20.00	2.00	2.00	100.00	100.00	84.00	85.00	29.00	30.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	16.09	20	0	10	0	0	0	0	0	0	79.16	80	3.13	40	0.00	20
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	81.25	85	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	13.44				15				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Pirawa	Raj	Shambhu lal meena						NP Pirawa, Dist Jhalawar, 326034				07434-258566		nagarpalikapirawa@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	75.60	77.00	75	80	56.00	60.00	20.00	20.00	1.00	1.50	100.00	100.00	83.00	85.00	17.00	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	99.72	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.18	90	99.14	100	0	0	0	0	0	0	92.23	95	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	45.12				50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Aklera	Raj	Deepak Nagar						MB Aklera (Jhalawar) Pin 326033				07431-272033		nagarpalikaaklera@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.50	70.00	50	55	53.00	60.00	19.50	19.00	1.00	1.00	83.00	85.00	83.50	85.00	18.50	20.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	84	85.05	0	0	0	0	0	0	0	0	0	0	93	95.50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	56.50	73.09	92	93.27	0	0	0	0	0	0	79	84.33	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	31			31.92			0			0								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kota	Raj	Dr. Vikram Jindal, (IAS)						Municipal coroporation Kota				0744-2502293 fax-2501282		nnkota@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	80.00	85.00	150	150	60.00	80.00	30.00	25.00	4.00	4.00	99.50	100.00	83.00	85.00	43.00	45.00	82.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	26.48	35	48.26	55	48.26	55	100	100	20	100	97	98	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	56.65	100	25.57	100	63.87	100	0	0	0	0	95.99	97	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	63.25				65				4				3					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
Ramganjmandi	Raj	S.N. Rathore	Panna lal choraha Ramganjmandi 326519				07459-220016		rmanagarpalika@gmail.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	83.00	85.00	90	100	43.50	50.00	20.00	19.00	0.50	1.00	100.00	100.00	83.00	85.00	30.00	32.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.66	98.00	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.38	85.0	98.93	99.0	0	0	0	0	0	0	96.73	97.0	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	82.35				85.0				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code				Phone & Fax nos.		Email id.									
sangod	raj.	Kirti Kumari Kumawat	np sangod 325601				07450-233239		np.sangod@gmail.com									
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.00	80.00	75	80	52.00	60.00	20.00	19.00	1.00	1.00	100.00	100.00	83.00	85.00	21.00	25.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.26	100	0	0	0	0	0	0	0	0	0	0	93.54	95	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	98.88	99.50	0	0	0	0	0	0	0	0	95.32	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	34.43				40				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
Kaithoon	Raj.	Mohan Lal Pratihari						Municipal Board Kaitoon				07442844291		npkaitoon@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	73.75	75.00	65	70	18.00	25.00	27.50	25.00	1.50	2.00	100.00	100.00	82.50	85.00	26.00	30.00	80.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	84.35	99	0	0	0	0	0	0	0	0	0	0	88.10	97	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.13	100	89.47	98	0	0	0	0	0	0	89.13	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19								
	79.12			89			3			2								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
MC Sawai Madhopur	Raj	Surendra Singh Yadav						MC sawai madhopur 322021				07462-220386		Swmnagarpalika@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	68.00	75.00	70	75	72.00	80.00	26.50	22.00	1.00	1.00	94.00	95.00	83.00	85.00	13.00	15.00	90.50	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	96.71	97.50	25.82	50.01	0.00	21.00	0.00	80.00	0.00	80.00	0.00	20.00	95.85	97.00	0.00	0.00	0.00	0.00
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	69.72	80.00	94.38	96.00	0	0	0	0	0	0	98.33	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	67.56				75.00				0				0.00					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.		Email id.						
Gangapur city	Raj.	Jitendra Kumar Sharma				MC Gangapur City-322201				07463-234041		eo.nagarपालिकagc@gmail.com						
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	43.00	60.00	40	50	48.00	60.00	28.50	22.00	0.50	1.00	83.00	85.00	81.00	85.00	13.00	15.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.75	100	0	63	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	71.99	87	98.41	100	0	0	0	0	0	0	96.63	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	76.50				82				8				7					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer					Postal address with PIN code					Phone & Fax nos.		Email id.				
Karauli	Raj	Vijay Pratap Singh					N.P Karauli 322241					07464-220037		np.karauli@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	45.00	50.00	72	74	60.00	70.00	29.00	28.00	1.00	1.00	57.00	60.00	81.00	85.00	13.50	15.00	90.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	94.69	100	0	0	0	0	0	0	0	0	0	0	76	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	94.95	100	0	0	0	0	0	0	95	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	26				30				1				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer						Postal address with PIN code				Phone & Fax nos.		Email id.				
MC Hindon City	Raj	Shri Deepak Chauhan (Commissioner)						MC Hindon City Karauli -322230				07469232989		nphindauncity@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	58.00	65.00	55	70	27.00	60.00	23.00	20.00	1.00	1.00	82.00	100.00	82.00	85.00	9.00	10.00	86.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.71	99	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	87.06	95	74.63	89	0	0	0	0	0	0	93.54	97.00	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	52				60				2				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Todabhim	raj.	Jitendra Singh Paras (E.O)				nagar palika todabhim 321611				07461-230048				ulb.tdm@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	77.35	80.00	68	80	12.00	15.00	20.00	18.00	1.00	1.00	86.00	100.00	82.50	85.00	9.00	10.00	91.00	91.50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	93.91	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	97.92	100	92.18	94	0	0	0	0	0	0	97.94	98	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding										
Benchmarks	100%							0										
	Current 2017-18			Targets 2018-19				Current 2017-18			Targets 2018-19							
	22.86			25				0.00			0							

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Itawa	raj.	Bagirath Panchal				Municipal Board Itawa				07458-225057				itawanagarpalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	60.00	70.00	42	45	0.00	25.00	27.50	25.00	1.50	2.00	72.00	75.00	83.00	85.00	20.00	25.00	80.00	80.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	0	0	0	0	0	0	0	0	0	0	99.16	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	99.67	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	77.77				85				4				3					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Kishan Garh Bas	raj.	Rahul Agarwal				Near IT Centre Ganj Kishangarh Bas 301405				01460-242233				npkishangarhbas@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	66.00	70.00	40	45	0.00	25.00	26.50	25.00	0.75	1.00	55.00	60.00	83.50	85.00	27.50	30.00	80.00	80.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	95.02	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	100	100	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding										
Benchmarks	100%							0										
	Current 2017-18			Targets 2018-19				Current 2017-18			Targets 2018-19							
	18.18			25				0			0							

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Rupbas	raj.	Shyam Bihari Goyal	Rupbas	05645-273210	rupbasnagarpalika@gmail.com													
Water Supply Indicators																		
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges									
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19								
	55.00	60.00	33	40	0.00	25.00	27.90	25.00	0.50	0.75	55.00	65.00	83.50	85.00	21.50	25.00	84.00	85.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges									
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%									
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19								
	80.08	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges										
Benchmarks	100%	100%	100%	80%	100%	80%	100%	90%										
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19								
	0	0	60.20	75	0	0	0	0	100	100	0	0	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network			Incidence of water logging/ flooding														
Benchmarks	100%			0														
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19												
	22	23	1	1														

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Degana	raj.	Ramratan Choudhary				MB Degana 341503				01587-222240				Nagarpalikadegana2015@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	82.50	83.00	50	55	39.00	40.00	21.75	20.00	0.33	0.50	57.00	60.00	84.00	85.00	39.00	40.00	83.00	85.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.01	88	0	0	0	0	0	0	0	0	0	0	91	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	100	100	0	0	0	0	0	0	0	0	100	100	0	0	0	0		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	5.11			10			10			5								

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Mahwa Dausa	raj.	Tejram Meena				321608				9887337938				Nagarpalikamahwa@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	65.00	70.00	60	65	38.00	40.00	27.50	26.00	0.50	0.75	70.00	75.00	83.50	85.00	38.00	40.00	81.00	85.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	81.09	90	0	0	0	0	0	0	0	0	0	0	90.42	100	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19		
	64.22	85	89.55	95	0	0	0	0	0	0	0	0	0	0	0	0		
Storm Water Drainage and Flooding																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	14.28				18				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Napasar	raj.	Brijesh Kumar Soni				Municipal Board Napasar				8955399010				Nagarpalikanapasar@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	61.00	70.00	55	70	48.00	50.00	28.50	26.00	1.00	1.00	70.00	75.00	83.00	85.00	18.00	25.00	79.00	80.00
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	10.5	20	0	0	0	0	0	0	0	0	0	50	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	0	20	21.6	60	0	0	0	0	0	0	0	50	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current 2017-18				Targets 2018-19				Current 2017-18				Targets 2018-19					
	30				50				0				0					

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Nasirabad(Ajmer)	raj.	Ganpatlal Khatik				Municipal Board Nasirabad				01491-297191				NasirabadNagarPalika@gmail.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	52.57	60.00	55	70	0	0	0	0	1.00	1.00	100	100	80	82	40	45	80	82
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	100	100	100	100	0	0	0	0	0	0	0	0	75.00	80	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19	Current 2017-18	Targets 2018-19
	78.58	80	0.00	5.00	0	0	0	0	0	0	66.66	68.00	0	0	0	0	0	0
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding											
Benchmarks	100%						0											
	Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19			Current 2017-18			Targets 2018-19		
	84.60			86.00			0			0								

Note : Water Supply Bench Marks would be subjected to -

- 1 Availability of water in the sources.
- 2 Adequate resources for O&M are available.
- 3 Sufficient budget is allocated by the Finance Department to cover uncovered areas and replacement of old & dilapidated infrastructures.

निदेशक एवं संयुक्त सचिव
स्वायत्त शासन विभाग
राजस्थान जयपुर

राज्य केन्द्रीय मुद्रणालय, जयपुर।